

Deep Cleaning, Spring Cleaning & One-Off Home Cleaning Checklist

Detailed cleaning for occupied homes that need extra time, attention and a thorough reset

Regular cleaning maintains a home already in reasonable condition. Deep cleaning provides extra time and detail when the home needs a reset. It is normally completed while the customer is living in the property, with cleaners working around furniture, belongings and everyday household items. The final service follows the confirmed quote, booked time and agreed scope.

Checklist key: ✓ Included in standard service + Optional add-on ✗ Not included as standard □ Customer preparation

Kitchen

- ✓ Clean benchtops and accessible work surfaces
 - ✓ Clean sink and tapware
 - ✓ Clean accessible splashback areas
 - ✓ Clean the cooktop surface once cool
 - ✓ Wipe accessible appliance exteriors
 - ✓ Clean cupboard and drawer exteriors
 - ✓ Dust accessible shelves and ledges
 - ✓ Clean doors, handles and frames
 - ✓ Clean switches and high-touch points
 - ✓ Clean accessible skirting boards
 - ✓ Light wall spot cleaning where practical
 - ✓ Remove reachable cobwebs
 - ✓ Vacuum and mop accessible floors
- Cupboard and drawer interiors are not included as standard.
Oven, fridge, freezer and dishwasher interiors are optional services.

Bathrooms and Toilets

- ✓ Clean shower surfaces
 - ✓ Clean the bath and surrounding surfaces
 - ✓ Clean basins, vanities and tapware
 - ✓ Clean and sanitise toilets
 - ✓ Clean mirrors
 - ✓ Wipe accessible taps, fittings and fixtures
 - ✓ Clean cupboard and shelving exteriors
 - ✓ Treat general soap residue and surface build-up
 - ✓ Clean doors, handles and frames
 - ✓ Clean switches and high-touch points
 - ✓ Clean accessible skirting boards
 - ✓ Remove reachable cobwebs
 - ✓ Vacuum and mop floors
- Old hard-water marks, mould, discolouration, damaged sealant and permanent surface damage may remain. Complete removal cannot be guaranteed.

Bedrooms

- ✓ Dust reachable and accessible surfaces
- ✓ Remove reachable cobwebs
- ✓ Clean accessible window sills and ledges
- ✓ Clean doors, handles and frames
- ✓ Clean switches and high-touch points
- ✓ Clean accessible skirting boards
- ✓ Wipe wardrobe exteriors
- ✓ Light wall spot cleaning where practical
- ✓ Vacuum accessible carpets and rugs
- ✓ Vacuum and mop accessible hard floors

Living and Dining Areas

- ✓ Dust accessible furniture surfaces
 - ✓ Dust exposed shelves and ledges
 - ✓ Remove reachable cobwebs
 - ✓ Clean doors, handles and frames
 - ✓ Clean switches and high-touch points
 - ✓ Clean accessible skirting boards
 - ✓ Clean accessible window sills
 - ✓ Light wall spot cleaning where practical
 - ✓ Vacuum accessible carpets and rugs
 - ✓ Vacuum and mop accessible hard floors
- Standard cleaning covers exposed and accessible shelf surfaces. Full removal and replacement of books, decorations and personal items is not included.

Laundry and Hallways

- ✓ Clean the laundry tub and tapware
- ✓ Wipe accessible surfaces
- ✓ Clean cupboard exteriors
- ✓ Clean doors, handles and frames
- ✓ Clean switches and high-touch points
- ✓ Clean accessible skirting boards
- ✓ Clean accessible window sills
- ✓ Remove reachable cobwebs
- ✓ Vacuum accessible carpets and floor areas
- ✓ Mop accessible hard floors

General Detail Cleaning

- ✓ Reachable cobweb removal
- ✓ Accessible dusting throughout
- ✓ Door-frame cleaning
- ✓ Door-handle cleaning
- ✓ Light-switch cleaning
- ✓ High-touch-point cleaning
- ✓ Interior window-sill and ledge cleaning
- ✓ Accessible floor-edge cleaning
- ✓ Agreed priority areas within the booked time

Optional Services and Scope Information

Wall Cleaning — Standard and Optional

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| <ul style="list-style-type: none"> ✓ Light wall spot cleaning where practical ✓ Suitable accessible marks treated ✓ Completed within the confirmed scope and booked time | <ul style="list-style-type: none"> + Full wall washing + Large areas of wall marks + Heavy grease, residue or visible build-up + Additional time and pricing |
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General marks, fingerprints and visible surface dirt are treated where reasonably removable.
Old marks, permanent staining, damaged paint, fading and surface deterioration may remain.

Optional Services — Included Only When Selected and Confirmed

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| <ul style="list-style-type: none"> + Oven interior cleaning + Rangehood filter cleaning + Fridge and freezer interior cleaning + Dishwasher interior cleaning + Cupboard and drawer interior cleaning + Cabinet interior cleaning and organising + Detailed shelf, bookcase or display-area cleaning + Interior window cleaning + Exterior window cleaning | <ul style="list-style-type: none"> + Carpet cleaning + Upholstery cleaning + Mattress cleaning + Full wall washing + Ceiling cleaning + Garage cleaning + Heavy mould treatment + Heavy stain treatment + Limited rubbish removal by prior arrangement |
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Optional services require additional time and pricing. Request them before booking so the correct time and equipment can be arranged.

Cupboard and Drawer Interior Cleaning

Cupboard and drawer interiors are not included in the standard deep clean.

Request this service before booking.

- + Cleaning Doctor may empty selected cupboards or drawers
- + Clean the interior surfaces
- + Place suitable items back in an organised way

Pricing: Provided on request.

Time required: Depends on the number of cupboards, their contents, condition and the organisation required.

Customers may also empty cupboards and drawers before the appointment.

Shelves, Bookcases and Decorations

Standard deep cleaning covers accessible and exposed shelf surfaces. Cleaners may move a small number of light, low-risk items where safe and practical.

- ✗ Removing every book, ornament or decoration
 - ✗ Emptying heavily filled bookcases or display cabinets
 - ✗ Moving large amounts of personal belongings
- Detailed shelf and display cleaning requires extra time and should be quoted separately.

Remove or secure fragile, valuable, sentimental and delicate items.

Furniture and Appliance Handling

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| <ul style="list-style-type: none"> ✓ Deep cleaning normally takes place in an occupied home ✓ Cleaners work around furniture, appliances and belongings ✓ A small number of light items may be moved where safe | <ul style="list-style-type: none"> ✗ Heavy furniture or large appliances ✗ Wall-mounted items ✗ Fragile, valuable, delicate or unsafe items |
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Discuss special access requirements before booking. Extra time or a separate arrangement may be required.

Preparation, Exclusions and Important Notes

How to Prepare Your Home Before Deep Cleaning

- ☐ Pick up toys, clothing, bags and loose floor items
 - ☐ Clear kitchen benches where practical
 - ☐ Clear bathroom vanities and priority surfaces
 - ☐ Put away fragile, valuable and sentimental items
 - ☐ Empty cupboards or drawers when interior cleaning is selected
 - ☐ Clear shelves or displays when detailed cleaning is selected
 - ☐ Empty appliances requiring interior cleaning
 - ☐ Advise us of priorities, heavy build-up, mould, hard-water marks, grease, pet hair or stains
 - ☐ Secure pets away from active cleaning areas
 - ☐ Confirm parking, access and key or alarm instructions
 - ☐ Confirm payment arrangements before the appointment
- The home does not need to be empty. Clearing priority areas gives cleaners better access and more time to clean.

What Is Not Included as Standard

- ✗ Cupboard, drawer and wardrobe interiors
 - ✗ Full wall washing
 - ✗ Oven, fridge, freezer or dishwasher interiors
 - ✗ Interior or exterior window cleaning
 - ✗ Carpet shampooing
 - ✗ Upholstery or mattress cleaning
 - ✗ Ceiling or garage cleaning
 - ✗ Heavy mould treatment or rubbish removal
 - ✗ Specialist restoration, pest or biohazard cleaning
 - ✗ Moving heavy furniture, large appliances or wall-mounted items
 - ✗ Handling fragile or valuable items
 - ✗ Removing all items from heavily filled shelves
 - ✗ Cleaning inaccessible or unsafe areas
- These services are completed only when suitable, separately quoted and confirmed.

Important Service Notes

Agreed scope: The final service follows the confirmed quote, booked time and agreed cleaning scope.

Property condition: Results depend on the property condition and the age, material and condition of each surface.

Permanent marks: Permanent stains, discolouration, wear and surface damage may remain.

Hard-water marks: Old or heavy hard-water marks may not be fully removable.

Mould: Complete mould removal cannot be guaranteed. Surface treatment does not correct moisture, ventilation, leaking or structural causes.

Walls and paint: Old marks, damaged paint, staining, fading and deterioration may remain.

Carpet and upholstery: Complete stain or odour removal is not guaranteed.

Access: Areas blocked by furniture, appliances or belongings may not be fully accessible.

Heavy build-up: Unexpected conditions may require additional time and cost.

Additional tasks: Extra tasks will not be completed unless agreed and confirmed.

Customer inspection: Inspect the completed service where practical.

48-hour service guarantee: Report genuine missed areas within the agreed scope within 48 hours. Permanent marks, damaged surfaces, inaccessible areas and unbooked services are not covered.

Final scope confirmation: This checklist is a general guide. The confirmed quote, property condition, booked time and agreed priorities determine the final scope. Request optional services in advance so sufficient time can be scheduled and pricing confirmed.

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