

REGULAR HOUSE CLEANING CHECKLIST

Weekly • Fortnightly • Monthly

Our regular house cleaning service is designed to keep an already maintained home consistently clean between scheduled visits. This checklist explains our standard cleaning scope, optional extras and important service information.

Checklist key: ✓ Included + Optional ✗ Not included as standard □ Customer preparation

STANDARD REGULAR CLEANING

1. Kitchen & Dining	2. Bathrooms & Toilets
✓ Benchtops and accessible surfaces ✓ Sink and tapware ✓ Splashbacks ✓ Cooled cooktop surface ✓ Accessible appliance exteriors ✓ Cupboard and drawer fronts ✓ Dining table and accessible dining surfaces ✓ Accessible high-touch areas ✓ General dusting where required ✓ Vacuuming and mopping floors Heavy grease, burnt-on residue, appliance interiors and cupboard/drawer interiors are not standard regular-cleaning tasks.	✓ Showers and baths ✓ Basins, vanities and tapware ✓ Toilets cleaned and sanitised ✓ Mirrors ✓ Accessible bathroom surfaces ✓ Vanity and cupboard exteriors ✓ General soap residue and everyday build-up ✓ Accessible high-touch points ✓ Vacuuming and mopping floors Heavy scale, mould treatment, restoration or excessive build-up may require additional time or a more detailed service.
3. Bedrooms & Living Areas	4. Floors & General Cleaning
✓ Dust accessible furniture and surfaces ✓ Accessible shelves and ledges ✓ Interior window sills ✓ Doors and handles ✓ Wardrobe exteriors ✓ Accessible high-touch areas ✓ Light tidy of cushions and accessible areas ✓ Vacuum carpeted areas and rugs ✓ Mop hard floors where applicable Heavily filled shelves are cleaned on exposed, accessible surfaces only. Heavy furniture is not moved. Belongings are not reorganised.	✓ Reachable cobweb removal ✓ Vacuum accessible carpeted areas ✓ Mop accessible hard floors ✓ Hallways, stairs and entry areas ✓ Empty agreed household rubbish bins ✓ Light switches and accessible touchpoints ✓ Accessible skirting boards as routine maintenance ✓ General accessible dusting ✓ Replace bin liners when suitable liners are available Routine cleaning does not include detailed skirting-board restoration, full wall washing, heavy furniture moving or intensive build-up removal.

CUSTOMISE YOUR REGULAR CLEAN

Optional Services, Preparation & Important Notes

Optional Regular Cleaning Extras

- + Bed linen or sheet changing
- + Ironing or laundry folding
- + Additional cleaning time
- + Additional rooms or priority areas
- + Fridge interior cleaning
- + Microwave interior cleaning
- + Cupboard or drawer interiors by request
- + Small dishwashing or dishwasher loading by agreement
- + Detailed doors, frames, skirting boards or wall spot cleaning
- + Extra pet-hair attention or accessible upholstery vacuuming
- + Other suitable household tasks by agreement

Request these services in advance. Additional time and cost may apply.

Specialist Cleaning Add-Ons

- + Oven interior and rangehood filter cleaning
- + Carpet cleaning
- + Interior or exterior window cleaning
- + Upholstery cleaning
- + Mattress cleaning
- + Detailed wall or ceiling cleaning
- + Heat pump filter cleaning
- + Dishwasher interior cleaning
- + Garage cleaning or exterior house washing
- + Other specialist services where available

Specialist services are quoted separately and are not included in standard regular-cleaning pricing.

Not Included as Standard

- × Heavy or excessive build-up / deep restorative cleaning
- × Full wall washing or detailed mould remediation
- × Appliance interiors unless requested
- × Cupboard or wardrobe interiors unless agreed
- × Guaranteed removal of stains, mould, odours or hard-water marks
- × Moving heavy furniture, large appliances or fragile/valuable items
- × Cleaning inaccessible, unsafe or high areas
- × Specialist stain or restoration work
- × Exterior cleaning unless separately booked
- × Hazardous, biohazard or pest-related cleaning

Customer Preparation

- Keep cleaning areas reasonably accessible
- Secure valuables, fragile items and important belongings
- Tell us about priority areas before the clean
- Advise us of pets, access instructions or property requirements
- Provide safe access plus working water and electricity
- Have requested linen available if bed changing is arranged
- Request additional cleaning tasks in advance

Heavy clutter, access restrictions or unexpected conditions may reduce what can be completed within the booked time.

Important Service Information

Maintenance service: Regular cleaning is for homes already at a reasonable cleaning standard.

First visit: The first clean may require additional time depending on the property condition.

Scope and time: Cleaning follows the agreed scope and booked time. Priorities can be discussed with us.

Extra build-up: Some tasks may require additional time or a Deep Cleaning service.

Flexibility: Regular residential cleaning has no long-term lock-in. Reasonable notice is requested for changes.

48-hour guarantee: Report genuine missed areas within the applicable service-guarantee period for review.

Results: Results depend on surface condition, staining, wear, accessibility and existing damage.

CLEANING STANDARDS

Colour-Coded Cleaning Cloths

Separate cloths are used for different areas to help reduce cross-contamination.

Dedicated Bathroom Equipment

Bathroom and toilet cleaning equipment is kept separate from equipment used elsewhere in the home.

Structured Cleaning Checklist

Cleaners follow the agreed cleaning scope to help provide consistent results.